

CT Assist Culture:

Relationships

Before anything else, the relationships we have with each other as co-workers, with our clients, and with our potential employees and recruits must embody the three C's found in our mission statement: Consistency, Conscientiousness, Compassion.

Consistency means we embrace an alignment of what we say and what we do. We strive to be open and transparent in our decisions and in our interactions. If we commit to an action, we follow through and therefore build and maintain trust. When we make mistakes, we do not offer excuses, we seek to learn from the experience and improve.

Conscientiousness means we reflect on the purpose of our work and how our interactions with the world affect the potential for positive growth or stagnation. We always choose to work from a place that provides those around us an atmosphere of supportive challenge. We think about what we do and why. We embrace the empowerment and pain of being personally involved in the world and our work.

Compassion means we recognize the fragility of human life and the systems that we as humans work within. We understand that there are many broken systems and lives in this world that have the potential for positive change if given the right support and opportunities. We offer each other, and those who come in contact with CT Assist, the possibility of something better.

Intentional Engagement

Undergirding the three C's is our commitment to Intentional Engagement. We pick up the phone and call. We don't rely only on email or texts or letters to communicate. We make the effort to visit our work sites and meet our co-workers, clients, potential employees, and recruits face-to-face whenever possible. We ask questions and show curiosity about others and how they experience life. We make the effort to let people know we appreciate them and give affirmation to each other by celebrating team and individual accomplishments. We encourage people in whatever they are dealing with at the moment. We focus on the positive and the possibilities. We enjoy a good sense of humor and know how to laugh with each other and at ourselves. We offer forgiveness and always push each other to try out new ideas. We learn together and keep offering our own gifts and skills and also keep tapping into the gifts and skills of the team as a whole.

Relentless Excellence

We pursue continuous improvement, both professionally and personally. When we work, it is with focus, intensity, and efficiency; persisting in doing our best so that we can also completely enjoy the parts of our lives outside of CT Assist. We always choose the opportunity: to travel, to learn, to experience, to develop, to connect, to grow, to expand, to live fully, and to help others do the same.